



Complete Universal Lamp & Ballast System Coverage

Universal Lighting Technologies is pleased to extend our complete lamp-ballast system warranty program to guarantee maximum performance and reliability.

Regardless of which part of the lighting system might fail, users are protected. **Universal's System Security** Eliminates concern about warranty coverage for your lighting system.

Get the security you deserve:

- Warrants Universal lamps and ballasts when installed together.
- One point of contact
 - Call **1-800-BALLAST** to reach designated Technical Engineering Services/Warranty support associates.
- Extensive network of certified lighting maintenance contractors covering North America.
- Universal's partnerships with hundreds of lighting fixture and controls manufacturers, and energy service companies.
 - Ability to assess and address all lighting needs.
- Factory system analysis
 - Ability to analyze and resolve field problems with lighting system components.

It's as simple as 1,2,3, Warranty!

1. Go to www.unvlt.com/warrantyregistration
2. Complete Warranty Registration
3. Upon registration validation, Universal will provide System Security documentation

Universal Lighting Technologies Ballast /Lamp System Security Warranty Program

Universal Lighting Technologies, Inc. ("Universal") warrants to (project name) (project ID#) the lamps and the ballasts when installed as a system combining Universal's ballasts ("ballasts") with Universal's fluorescent lamps ("lamps") for the specified warranty period beginning from the date of purchase.

Fluorescent Lamp Type	Lamp Warranty Period	Ballast Warranty Period
F54T5HO	36 months	60 months
F32T8, F28T8, F25T8, & F17T8	36 months	60 months

This warranty is subject to the following:

Terms and Conditions

- Universal warrants the lamps to be free from defects in material and workmanship and warrants its ballasts as provided in Universal's currently published ballast warranty, hereby made part of this warranty.
- Systems must be installed and operated within ballast specifications and instructions as noted on the ballast label and on the lamp and lighting equipment manufacturer's instructions and specifications. All installations must be in accordance with the latest National Electrical Codes (NEC), Underwriters Laboratory (U.L.) and American National Standards Institute (ANSI) specifications.
- This warranty is void when conditions in which the system is operated exceed normal operating parameters or create abnormal use or stress. These conditions include, but are not limited to: improper storage, excessive temperatures, over/under voltage conditions, incorrect wiring, excessive switching, damaged or dirty sockets, improperly installed or seated lamps and ballasts or use with ancillary products not installed or expressly approved in writing by Universal.
- Warranty claims for lamp failures will be satisfied by furnishing lamps in kind.
- Completed registration of the installation must be submitted within (30) calendar days of completion. All requests will be validated and must be recognized by Universal's T.E.S. Department to become effective.

Limitations

- The Fluorescent lamp warranty period is based on a 15 minute minimum operating cycle when used with Universal Programmed Start ballasts or 3 hour minimum operating cycle when used with Universal Instant Start ballasts, unless otherwise noted, and a maximum of 4000 hours per year operation.
- There will be no labor allowance for replacement of defective lamps.
- Replacement of Universal ballasts with a ballast from another manufacturer shall void this warranty in its entirety for any one location.
- Universal reserves the right to examine all failed ballasts and/or lamps and is the sole judge as to whether any ballasts and/or lamps are defective and covered under this warranty.

LIMITATIONS OF LIABILITY. Under no circumstances, whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise, will Universal be liable for consequential, incidental, special or exemplary damages. This includes, but is not limited to, loss of profits, loss of use or damage to any property or equipment, cost of capital, cost of substitute product, facilities or services, down time costs or claims of claimant's customers. Universal's liability for all claims or for any loss or damages arising out of, resulting from or concerning any aspect of this warranty or the ballasts, systems or services furnished hereunder, shall not exceed the price of the specific ballast or system which gives right to the claim.

NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. The foregoing warranty is exclusive of all other statutory, written or oral warranties and no other warranties of any kind, statutory or otherwise, are given or herein expressed. This warranty sets forth Universal's obligations and responsibilities regarding its ballasts and lamp/ballast systems and is the exclusive remedy available to the customer.

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